erwin DM Mart Prepaid SaaS Migration Package Medium

Overview

The erwin by Quest Data Modeler (DM) Mart **SaaS Migration Package – Medium** service is a Fixed Price implementation package designed to assist the Customer with the complete migration of their entire Mart database into the Quest erwin DM SaaS Mart version.

NOTES:

1. The **DM Mart Prepaid SaaS Migration Package - Medium** includes the migration of a **medium** database:

    - **Between 101GB** and **250GB (by size)** or
    - **Between 151** and **250 models**, whichever is higher

The **DM Mart Prepaid SaaS Migration Package - Medium** implements the following stages:

- Discovery and Prerequisites Validation: Review the existing Mart database for complexity, number and size of models, current version of DM Mart, upgrade the current DM Mart to an appropriate supported version, review database backup status etc.
- Environment Setup: Liaise with Quest cloud team for the setup of the appropriate/purchased environment
- Conversion & Migration: Convert the current database to the cloud database and migrate it to the prepared SaaS environment
- Knowledge Transfer: Provide full knowledge transfer on any differences between the two different functionalities

The benefits of leveraging the erwin by Quest **DM Mart Prepaid SaaS Migration Package** include:

- Minimize the effort and complexity in attempting to complete this individually
- Efficient, risk-free implementation, with Quest supporting every stage (including hosting elements troubleshooting)
- Learn best practices to ensure the solution is optimally configured and maintained

Activities Description

The Quest erwin Professional Services team will work with the relevant Customer stakeholders and subject matter experts as well as with the internal erwin cloud infrastructure teams to prepare and complete the entire process. The activities described below may vary in terms of their absolute duration based on:

- The size of the original database
- Existing infrastructure performance
- Connectivity to the internet for the migration to the cloud infrastructure

To support the deployment, the erwin PSO team will:

Discovery and Prerequisites Validation

Our infrastructure specialists and technical consultants will deliver the following:

- Review the existing/deployed DM Mart version and ensure it is appropriate/compatible with the version supported for the SaaS migration
- If an older version, Upgrade the version of DM Mart to a supported version

- Support (but not implement) the Mart database backup
- Validate all remaining prerequisites and prepare report for cloud infrastructure team
- Generate Mart Model reports to support post upgrade and migration validation

Environment Setup

The erwin PSO Team will work closely with the erwin Cloud infrastructure team to scope and properly prepare the required SaaS Mart environment to accommodate the migration as scoped during the previous stage. This stage will deliver the following:

- Environment setup
- Permissions and accounts setup
- Preparation for data migration
- IP whitelisting

And other supporting/preparatory activities depending on specific Customer requirements.

Conversion & Migration

The designated erwin consultant will deliver the following Project Deliverables:

- Install the conversion and migration application and configure it for operation
- Execute the appropriate actions to convert and migrate the database

Once the process is initiated, the application will process each model individually and proceed with their migration to the SaaS instance. The process itself is expected to vary in time depending on the number and size of individual models as well as the size of the database as a whole. Indicatively (only), the conversion and migration of a small-sized environment is expected to take between 5 and 8 hours.

Knowledge Transfer

The erwin technical consultants will ensure that the Customer team is trained in all solution differentials between their previous version and the new SaaS version, including best practices.

NOTE: This knowledge transfer is simply incremental awareness and not full product training. If product training is required, appropriate services will need to be purchased separately.

Project Management Support

Throughout the project, erwin PSO will assign a dedicated Project Manager or Project Coordinator. The role of the Project Manager is to:

- Develop, jointly with the Customer team, the detailed project implementation plan and monitor/ support it to conclusion
- Ensure the right resources attend the right sessions at the right time and manage overall scheduling
- Collate and produce the agreed project implementation reports detailing milestones, risks, controls and other implementation elements
- Monitor and escalate any Support tickets needed

Prerequisites and Assumptions

Conditions and Limitations

Conditions

Customer must have a compatible version of DM Mart installed and populated.

Limitations

Only the number of models or total database size is covered by the Medium package.

Prerequisites and Assumptions

Quest Software will provide a technical specifications document two weeks before the engagement. This must be reviewed, assessed and discussed with Quest for clarifications. Failure to complete these prerequisites will result in delays which may mean that the above Project Deliverables cannot be met. Quest is not responsible for any delay in schedule or milestone delivery that may result from the below assumptions not being met.

- Scope of services assume just one DM Mart environment implementation
- Services do not include Travel & Expenses. Travel & Expenses will have an additional cost if incurred solely due to a request by the Customer and will be invoiced at cost. All travel must be preplanned through project management.
- Customer will ensure the target environment meets or exceeds the hardware and operating environment software minimum specifications outlined in the installation guide.
- If Customer desires Quest Software to perform the physical installation, all VPN access, VDI/desktop access, standard and privileged accounts, and all other required connectivity is in place to ensure the vendor's activities can be completed remotely. Otherwise Quest Software will guide Customer IT resources through the defined phases
- The Customer will ensure relevant technical resources are identified and available to participate in defined phases, answer questions, and complete install verification as scheduled or needed.
- Appropriate firewall rules are created by the Customer (Quest will supply requirements ahead of the engagement, Customer to indicate minimum lead time for firewall requests)
- Necessary certificates are defined (identified during Discovery Phase)
- Customer Maintenance windows, change controls and security protocols are approved

SKU

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