

# erwin DI Suite Prepaid Installation & Setup Package

## Description

Quickly and efficiently deploy the erwin Data Intelligence Suite (“DI Suite”) within your organization rapidly with the **erwin DI Suite Prepaid Installation & Setup** package. Offered through erwin Professional Services Organization, you receive expert guidance and assistance to get you started on your Data Intelligence Journey.

The **erwin DI Suite Prepaid Installation & Setup** service is a tailored implementation package designed to assist you with the initial implementation and configuration of your Data Intelligence Suite purchase. The service focuses on ensuring the DI Suite is deployed and configured optimally for both your environment and your end user needs.

*Note: the erwin DI Suite Prepaid Installation & Setup service includes install and setup of purchased DI Suite Modules only and does not include purchased smart connector additions.*

The **Installation & Setup** package assists with the following stages:

- **Discover:** Collect and verify prerequisites, architecture, and environment to support objectives of this package.
- **Design:** Work with customer to support all appropriate infrastructure planning items, access, connectivity, and accounts in preparation for the installation activities.
- **Installation:** Install all the purchased modules and components within the customer infrastructure.
- **Configure:** Configure advanced features of the erwin tools; verify functionality of software and components and make any necessary adjustments.

Each phase will result in the creation of the Project Deliverables listed below in tables per stage identified.

## Outcomes

Our erwin Subject Matter Experts (“SMEs”) ensure all the core features and configurations of your DI Suite are properly setup and provisioned quickly and efficiently within your environment. Our SMEs also work closely with your IT team to properly plan the targeted environment configuration prior to solution deployment. By leveraging our time-tested methodologies and expert guidance through the entire implementation processes, your end user teams will quickly gain access and start utilizing the DI Suite solution.

### Benefits:

- Ensure your DI Suite solution is set up quickly and properly
- Save valuable time with help from experts to deploy your new solution
- Learn best practices to ensure your solution is optimally configured and maintained

## Approach and Activities

An erwin Services consultant will work with the necessary customer stakeholders and subject matter experts to deploy the DI Suite into your organization. The activities performed may vary based on the complexity of the customer’s environment and technical needs.

### Discovery Phase

erwin will host one workshop with the customer to review environment pre-requisites and verify environment readiness.

Project Deliverables	Description
<b>Workshop</b>	<ul style="list-style-type: none"> <li>• Introduction, Roles &amp; Responsibilities, Communication</li> <li>• Architecture Requirements &amp; Recommendations</li> <li>• Technology &amp; Environment Requirements</li> <li>• Usage &amp; Performance Requirements</li> <li>• Security &amp; Access Requirements</li> </ul>
<b>Documents &amp; Outputs</b>	<ul style="list-style-type: none"> <li>• Installation Guides &amp; Technical Pre-requisites</li> <li>• Installation Schedule</li> </ul>

### Design Phase

erwin will host one to two workshops with the customer team to document the planned targeted environment architecture.

Project Deliverables	Description
<b>Workshop</b>	<p>erwin services team will document your design decisions capturing the high-level architecture required to successfully complete the install phase. This documentation is expected to evolve over the course of the engagement and will initially capture:</p> <ul style="list-style-type: none"> <li>• Targeted Server Architecture</li> <li>• Identification of System Managers</li> <li>• Server Communication Ports</li> <li>• User Authentication Configuration (LDAP/SSO)</li> </ul>
<b>Documents &amp; Outputs</b>	<ul style="list-style-type: none"> <li>• erwin Deployment Architecture Document</li> <li>• Software Download Locations</li> <li>• License Request Locations</li> </ul>

## Installation Phase

erwin will perform one to two workshops to install the DI Suite instance according to the design phase output.

Project Deliverables	Description
<b>3rd party environment component Installation (as required)</b>	<ul style="list-style-type: none"> <li>• Provision Infrastructure &amp; Service Accounts</li> <li>• Install Databases (SQL Server, Oracle)</li> <li>• Install Web Servers (Tomcat)</li> <li>• Install Framework Components</li> <li>• Provide System Resources</li> </ul>
<b>erwin Product Installation</b>	<ul style="list-style-type: none"> <li>• Configure Database</li> <li>• Install DI Suite</li> <li>• Configure DI Suite Access Properties</li> <li>• Apply DI Suite Licenses</li> <li>• Install Business User Portal</li> <li>• Configure BUP Access Properties</li> <li>• Apply BUP Licenses</li> </ul>
<b>Documents &amp; Outputs</b>	<ul style="list-style-type: none"> <li>• Installed environment components &amp; erwin software</li> </ul>

## Configuration Phase

erwin will perform one to two workshops to Configure the DI Suite instance according to the design phase output. Activities in table are optional.

Project Deliverables	Description
<b>Workshop</b>	<ul style="list-style-type: none"> <li>• Install Elasticsearch</li> <li>• LDAP/SSO/SSL configuration</li> <li>• Initial User &amp; Role assignments</li> <li>• Performance &amp; Functionality Testing</li> <li>• Product Tuning</li> <li>• System verification (Health Check)</li> </ul>
<b>Documents and Outputs</b>	<ul style="list-style-type: none"> <li>• Executable and Manuals provided</li> <li>• Verification of Installation (Health Check)</li> <li>• Supplementary Configuration, initial knowledge transfer.</li> </ul>

## Prerequisites and Assumptions

erwin will provide a prerequisites document two weeks before the engagement. This details various customer dependencies such as firewall ports, certificates, and accounts. This must be reviewed, completed, and communicated back with erwin. Failure to complete these prerequisites will result in delays which may mean that the above deliverables cannot be met. erwin is not responsible for any delay in schedule or milestone delivery that may result from the below assumptions not being met.

- Scope of services assume just one DI Suite environment implementation
- All service activity sessions are to be completed within a two (2) business week period not to exceed 24 hours of erwin level of effort.
- Services do not include Travel & Expenses. Travel & Expenses will have an additional cost if incurred solely due to a request by the Customer and will be invoiced at cost. All travel must be preplanned through project management.
- Customer will ensure the target environment meets or exceeds the hardware and operating environment software minimum specifications outlined in the installation guide.
- If Customer desires erwin to perform the physical installation, all VPN access, VDI/desktop access, standard and privileged accounts, and all other required connectivity is in place to ensure the vendor's activities can be completed remotely. Otherwise erwin will guide Customer IT resources through the defined phases
- The Customer will ensure relevant technical resources are identified and available to participate in defined phases, answer questions, and complete install verification as scheduled or needed.
- Appropriate firewall rules are created by the customer (erwin will supply requirements ahead of the engagement, customer to indicate minimum lead time for firewall requests)
- Necessary certificates are defined (identified during Discovery Phase)
- Customer Maintenance windows, change controls and security protocols are approved

## SKU

AEB-ERW-PP	erwin DI Suite Prepaid Installation & Setup Package	Pre-Paid
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