

erwin DM Prepaid Installation & Setup Package

Description

Quickly and efficiently deploy the erwin Data Modeler ecosystem ("erwin DM") within your organization rapidly with the **erwin DM Suite Prepaid Installation & Setup** package. Offered through erwin Professional Services Organization, you receive expert guidance and assistance to get you started on your Data Modeling Journey.

The **erwin DM Suite Prepaid Installation & Setup** service is a tailored implementation package designed to assist you with the initial implementation and configuration of your Data Modeler purchase. The service focuses on ensuring the erwin DM is deployed and configured optimally for both your environment and your end user needs.

Note: the erwin DM Prepaid Installation & Setup service includes install and setup of purchased Erwin DM version and modules only. Data bases and 3rd party components are not included in DM packaged installs.

The **Installation & Setup** package assists with the following stages:

- **Discover:** Collect and verify prerequisites, architecture, and environment to support objectives of this package.
- **Design:** Work with customer to support all appropriate infrastructure planning items, access, connectivity, and accounts in preparation for the installation activities.
- **Installation:** Install all the purchased modules and components within the customer infrastructure.

Each phase will result in the creation of the Project Deliverables listed below in tables per stage identified.

Outcomes

Our erwin Subject Matter Experts ("SMEs") ensure all the core features and configurations of your erwin DM ecosystem are properly setup and provisioned quickly and efficiently within your environment. Our SMEs also work closely with your IT team to properly plan the targeted environment configuration prior to solution deployment. By leveraging our time-tested methodologies and expert guidance through the entire implementation processes, your end user teams will quickly gain access and start utilizing the erwin Data Modeling solution.

Benefits

- Ensure your erwin DM solution is set up quickly and properly
- Save valuable time with help from experts to deploy your new solution
- Learn best practices to ensure your solution is optimally configured and maintained

Approach and Activities

An erwin Services consultant will work with the necessary customer stakeholders and subject matter experts to deploy the erwin DM into your organization. The activities performed may vary based on the complexity of the customer’s environment and technical needs.

Discovery Phase

erwin will host one workshop with the customer to review environment pre-requisites and verify environment readiness.

Project Deliverables	Description
Discovery Workshops	<ul style="list-style-type: none"> • Introduction, Roles & Responsibilities, Communication • Architecture Requirements & Recommendations • Technology & Environment Requirements • Usage & Performance Requirements • Security & Access Requirements
Discovery Documents & Outputs	<ul style="list-style-type: none"> • Installation Guides & Technical Pre-requisites • Installation Schedule

Design Phase

erwin will host one workshop with the customer team to document the planned targeted environment architecture.

Project Deliverables	Description
Design Workshops	<p>erwin services team will document your design decisions capturing the high-level architecture required to successfully complete the install phase. This documentation is expected to evolve over the course of the engagement and will initially capture:</p> <ul style="list-style-type: none"> • Targeted Server Architecture, Operating System • Windows machine or VM • Identification of System Managers • Server Communication Ports • User Authentication Configuration (LDAP/SSO) • Enable .NET framework
Design Documents & Outputs	<ul style="list-style-type: none"> • erwin Deployment Architecture Document • Software Download Locations • License Request Locations

Installation Phase

erwin will perform one to two workshops to install and configure the Erwin DM instance according to the design phase output.

Project Deliverables	Description
Environment & pre-requisites	<ul style="list-style-type: none"> • Review Infrastructure requirements for DM, Mart and DM licensing and Web Portal (if applicable) • Provision Infrastructure & Server Accounts
erwin Product Installation	<ul style="list-style-type: none"> • Obtain erwin DM license <ul style="list-style-type: none"> ○ Per DM edition (Standard, Workgroup, or Navigator) ○ Concurrent or Node-locked • Install erwin DM (standard edition) per guide's steps using the Executable File • For Workgroup edition install and configure DM Mart • Create Database (SQL Server, Oracle, or PostgreSQL) for Mart (workgroup edition) and Web Portal (if applicable) <ul style="list-style-type: none"> ○ Install Mart Server (as a Windows service) ○ Initiate erwin Mart ○ Web Admin for configuration options • Activate erwin DM license • Install Web Portal (if applicable)
Install Documents & Outputs	<ul style="list-style-type: none"> • Verification of Installation (Health Check) <ul style="list-style-type: none"> ○ Model creation/open ○ Connection to Mart ○ Publish erwin model to Web Portal (if applicable)

Prerequisites and Assumptions

erwin will provide a prerequisites document two weeks before the engagement. This details various customer dependencies such as firewall ports, certificates, and accounts. This must be reviewed, completed, and communicated back with erwin. Failure to complete these prerequisites will result in delays which may mean that the above deliverables cannot be met.

- Scope of services assume just one erwin DM environment implementation
- The latest general availability version of erwin DM will be installed.
- One of the following licensed products will be installed: (1) erwin Data Modeler Standard Edition (2) erwin Data Modeler Workgroup Edition (3) erwin Data Modeler Navigator Edition.
- All service activity sessions are to be completed within a two (2) business week period not to exceed 24 hours of erwin level of effort.
- Services do not include Travel & Expenses. Travel & Expenses will have an additional cost if incurred solely due to a request by the Customer and will be invoiced at cost. All travel must be preplanned through project management.
- Customer will ensure the target environment meets or exceeds the hardware and operating environment software minimum specifications outlined in the installation guide.
- If Customer desires erwin to perform the physical installation, all VPN access, VDI/desktop access, standard and privileged accounts, and all other required connectivity is in place to ensure the vendor's activities can be completed remotely. Otherwise erwin will guide Customer IT resources through the defined phases
- The Customer will ensure relevant technical resources are identified and available to participate in defined phases, answer questions, and complete install verification as scheduled or needed.
- Appropriate firewall rules are created by the customer (erwin will supply requirements ahead of the engagement, customer to indicate minimum lead time for firewall requests)
- Necessary certificates are defined (identified during Discovery Phase)
- Customer Maintenance windows, change controls and security protocols are approved
- Authorization model is approved, including email protocol, collaboration tools, file exchange, NDA/CA and similar.

SKU

ADS-ERW-PP	erwin DM Prepaid Installation & Setup Package	Pre-Paid
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