# Quest

# Accessibility Conformance Report WCAG 2.1 and 2.2 Checklist

Name of Product: Archive Manager for Exchange

Report Date: 27. March 2025

**Evaluation Methods Used:** we don't use any test tools

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#### **Terms**

The terms used in the Conformance Level information are defined as follows:

| Term               | Explanation  |
|--------------------|--|
| Supports           | The functionality of the product has at least one method that meets the criterion without known      |
|                    | defects or meets with equivalent facilitation.   |
| Partially Supports | Some functionality of the product does not meet the criterion.                                       |
| Does Not Support   | The majority of product functionality does not meet the criterion.                                   |
| Not Applicable     | The criterion is not relevant to the product.  |
| Not Evaluated      | The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA    |
|                    | criteria.  |
| ADTC               | Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected. |



#### **WCAG Conformance Levels**

Three levels of WCAG conformance exist: A, AA, and AAA. Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

|       |  | Conformance Criteria |          |          |                      |  |  |
|-------|--|----------------------|----------|----------|----------------------|--|--|
| Level |  | WCAG 2.0             | WCAG 2.1 | WCAG 2.2 | Total (all versions) |  |  |
| А     | Minimum accessibility                                    | 25                   | 5        | 2        | 32                   |  |  |
| AA    | More accessible  | 13                   | 7        | 4        | 24                   |  |  |
| AAA   | Even more accessible (not applicable to all experiences) | 23                   | 5        | 3        | 31                   |  |  |
|       | Total  | 61                   | 17       | 9        | 86*                  |  |  |



| Criterion  | Description   | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks   |
|--|---|-----------------------|----------------|---|
| 1.1.1 – Non-text Content                             | Text alternatives are provided for non-text content.  | Partially<br>Supports | N/A            | Not all non-text elements have text equivalents |
| 1.2.1 – Audio-only and Video-<br>only (Pre-recorded) | A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content. | Not Applicable        | N/A            |   |
| 1.2.2 – Captions (Pre-recorded)                      | Captions are provided for video with audio.   | Not Applicable        | N/A            |   |
| 1.2.3 – Audio Description or                         | A transcript and / or audio   | Not Applicable        | N/A            |   |
| <u>Media</u>   | descriptions are provided for   |                       |                |   |
| Alternative (Pre-recorded)                           | video with audio.   |                       |                |   |
| 1.3.1 – Info and Relationships                       | Information and content   | Partially             | N/A            | Supported only in ArchiveWeb                    |
|  | relationships implied by formatting   | Supports              |                |   |
|  | are communicated in text or in a  |                       |                |   |
|  | way that works with assistive   |                       |                |   |
|  | technology.   |                       |                |   |
| 1.3.2 – Meaningful Sequence                          | The reading order of content is   | Partially             | N/A            | Supported only in ArchiveWeb                    |
|  | meaningful, no matter how a user  | Supports              |                |   |
|  | accesses or consumes it.  |                       |                |   |
| 1.3.3 – Sensory Characteristics                      | Instructions rely on more than one sense.   | Does Not              | N/A            |   |
|  |   | Support               |                |   |



| Criterion             | Description   | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks   |
|-----------------------|---|-----------------------|----------------|---|
| 1.4.1 – Use of Color  | Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response. | Partially<br>Supports | N/A            | Some error messages or information are marked with different color. |
| 1.4.2 – Audio Control | A mechanism is provided to control audio that plays on page automatically for more than three seconds.              | Not Applicable        | N/A            |   |



| Criterion                       | Description   | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks  |
|---------------------------------|---|-----------------------|----------------|--|
| 2.1.1 – Keyboard                | All functionality is operable using a keyboard (with exceptions).                                     | Partially<br>Supports | N/A            | Not all controls can be reached using the keyboard only  |
| 2.1.2 – No Keyboard Trap        | The focus does not get trapped on any element in keyboard-only navigation.                            | Partially<br>Supports | N/A            | Supported only in ArchiveWeb                             |
| 2.1.4 – Character Key Shortcuts | No single-key shortcuts are used, or a way to turn them off or change them is provided.               | Does Not<br>Support   | N/A            |  |
| 2.2.1 – Timing Adjustable       | If a page has a time limit, users can turn the time limit off, adjust it, or extend it.               | Does Not<br>Support   | N/A            |  |
| 2.2.2 – Pause, Stop, Hide       | User controls are provided for moving or dynamically changing content.                                | Does Not<br>Support   | N/A            |  |
| 2.3.1 – Three Flashes or Below  | No content flashes more than three times per second, or the flash is below flash thresholds.          | Supports              | N/A            |  |
| 2.4.1 – Bypass Blocks           | When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them. | Partially<br>Supports | N/A            | Supported only in ArchiveWeb                             |
| 2.4.2 – Page Titled             | Page titles clearly describe the page topic or page purpose.  | Partially<br>Supports | N/A            | Not all pages have titles that describe topic or purpose |



| Criterion                         | Description   | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks   |
|-----------------------------------|---|-----------------------|----------------|---|
| 2.4.3 – Focus Order               | The tabbing order of the content is meaningful and supports operation.  | Partially<br>Supports | N/A            | Not all Web page can be navigated sequentially, and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.                                  |
| 2.4.4 – Link Purpose (In Context) | The purpose of each link can be determined from the link text alone or from the link text and its related context.                              | Partially<br>Supports | N/A            | The purpose of some link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general |
| 2.5.1 – Pointer Gestures          | A single pointer alternative to complex pointer or touch gestures is provided.  | Does Not<br>Support   | N/A            |   |
| 2.5.2 - Pointer Cancellation      | For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.  | Does Not<br>Support   | N/A            |   |
| 2.5.3 – Label in Name             | The programmatic name contains the text that is presented visually.   | Supports              | N/A            |   |
| 2.5.4 – Motion Actuation          | For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided. | Does Not<br>Support   | N/A            |   |



| Criterion                      | Description  | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks   |
|--------------------------------|--|-----------------------|----------------|---|
| 3.1.1 – Language of Page       | Each page has a human language assigned.   | Partially<br>Supports | N/A            | Supported only in ArchiveWeb  |
| 3.2.1 – On Focus               | Interactive elements receiving focus do not trigger any functionality.   | Supports              | N/A            |   |
| 3.2.2 – On Input               | Interactive elements receiving input do not trigger any functionality.   | Supports              | N/A            |   |
| 3.2.6 – Consistent Help        | Help options provided are consistently available and in the same relative place throughout.  | Partially<br>Supports | N/A            | Supported only in Archive Manager application                                 |
| 3.3.1 – Error Identification   | When input error is detected, the user is notified and the error is described.   | Supports              | N/A            |   |
| 3.3.2 – Labels or Instructions | A persistent visible label and / or instructions are provided for elements that require user input.  | Partially<br>Supports | N/A            | Not all labels or instructions are provided when content requires user input. |
| 3.3.7 – Redundant Entry        | Information that the user has already entered during a process is made available to them.  | Supports              | N/A            |   |
| 4.1.1 – Parsing                | HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0. | Supports              | N/A            |   |
| 4.1.2 – Name, Role, Value      | All user interface components communicate their accessibility properties and actions to assistive technology.  | Does Not<br>Support   | N/A            |   |



| Criterion                                | Description  | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks                      |
|--|--|-----------------------|----------------|------------------------------|
| 1.2.4 – Captions (Live)                  | Synchronized captions are provided for live videos containing audio.   | Not Applicable        | N/A            |                              |
| 1.2.5 – Audio Description (Pre-recorded) | If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided. | Not Applicable        | N/A            |                              |
| 1.3.4 – Orientation                      | Screen orientation is not restricted unless the orientation is considered essential.   | Does Not<br>Support   | N/A            |                              |
| 1.3.5 – Identify Input Purpose           | For each form field collecting user information, the purpose of the field is programmatically declared.                            | Does Not<br>Support   | N/A            |                              |
| 1.4.3 – Contrast (Minimum)               | The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.                                 | Supports              | N/A            |                              |
| 1.4.4 – Resize Text                      | Text can be resized up to 200% without loss of content or function.  | Partially<br>Supports | N/A            | Supported only in ArchiveWeb |
| 1.4.5 – Images of Text                   | Aside from a few specific exceptions, there are no images of text.   | Supports              | N/A            |                              |



| Criterion                             | Description  | Conformance<br>Level | ADTC<br>(Q/YY) | Remarks |
|---------------------------------------|--|----------------------|----------------|---------|
| 1.4.10 – Reflow                       | Content presentation is responsive and doesn't require scrolling in two dimensions.  | Supports             | N/A            |         |
| 1.4.11 – Non-Text Contrast            | The contrast ratio between non-text elements (including any states) and their background is at least 3:1.                          | Does Not<br>Support  | N/A            |         |
| 1.4.12 – Text Spacing                 | Text spacing can be overridden to improve the reading experience.  | Does Not<br>Support  | N/A            |         |
| 1.4.13 – Content on Hover Focus       | When additional content is presented on hover or on focus, the new content is persistent and dismissable.                          | Does Not<br>Support  | N/A            |         |
| 2.4.5 – Multiple Ways                 | There is more than one way to reach each page.   | Not Applicable       | N/A            |         |
| 2.4.6 – Headings and Labels           | Headings and labels are clear and descriptive.   | Supports             | N/A            |         |
| 2.4.7 – Focus Visible                 | Keyboard focus is clear and visible.   | Supports             | N/A            |         |
| 2.4.11 – Focus Not Obscured (Minimum) | When an actionable element receives focus, at least a portion of it remains visible.   | Supports             | N/A            |         |
| 2.5.7 – Dragging Movements            | If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided. | Not Applicable       | N/A            |         |

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| Criterion   | Description   | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks   |
|---|---|-----------------------|----------------|---|
| 2.5.8 – Target Size (Minimum)                     | The size of a target is at least 24 by 24 CSS pixels (with exceptions).   | Partially<br>Supports | N/A            | Some buttons are smaller                          |
| 3.1.2 – Language of Parts                         | Assistive technology can distinguish and reflect when the human language on a page changes.   | Partially<br>Supports | N/A            | Supported only in ArchiveWeb                      |
| 3.2.3 – Consistent Navigation                     | Navigational elements are consistently displayed, including their location and the order of their content.  | Supports              | N/A            |   |
| 3.2.4 – Consistent Identification                 | Components with the same functionality are consistently identified.   | Supports              | N/A            |   |
| 3.3.3 – Error Suggestion                          | Users receive helpful / specific suggestions when they make errors.   | Partially<br>Supports | N/A            | We do not provide suggestions for all components. |
| 3.3.4 – Error Prevention (Legal, Financial, Data) | When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.                           | Not Applicable        | N/A            |   |
| 3.3.8 – Accessible Authentication (Minimum)       | When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided | Partially<br>Supports | N/A            | Supported on ArchiveWeb                           |
| 4.1.3 – Status Messages                           | Status messages can be presented to the user by assistive technology without receiving focus.   | Does Not<br>Support   | N/A            |   |



| Criterion   | Description  | Conformance<br>Level | ADTC<br>(Q/YY) | Remarks |
|---|--|----------------------|----------------|---------|
| 1.2.6 – Sign Language (Pre-recorded)              | Sign-language interpretation of audio is provided for pre-recorded videos.                                   | Not Applicable       | N/A            |         |
| 1.2.7 – Extended Audio Description (Pre-recorded) | Videos without sufficient pauses for audio description are extended so that audio descriptions can be added. | Not Applicable       | N/A            |         |
| 1.2.8 – Media Alternative (Pre-recorded)          | A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.        | Not Applicable       | N/A            |         |
| 1.2.9 – Audio-only (Live)                         | Live text captioning or a transcript is provided for live audio.   | Not Applicable       | N/A            |         |
| 1.3.6 – Identify Purpose                          | The purpose of elements is programmatically declared by adding semantics or metadata.                        | Does Not<br>Support  | N/A            |         |
| 1.4.6 – Contrast (Enhanced)                       | The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.            | Does Not<br>Support  | N/A            |         |
| 1.4.7 – Low or No Background<br>Audio             | Audio contains little to no background noise, or background noise can be turned off.                         | Not Applicable       | N/A            |         |
| 1.4.8 – Visual Presentation                       | Users can adjust a range of presentation options.  | Does Not<br>Support  | N/A            |         |
| 1.4.9 – Images of Text (No<br>Exception)          | There are no images of text.   | Not Applicable       | N/A            |         |



| Criterion                              | Description   | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks   |
|--|---|-----------------------|----------------|---|
| 2.1.3 – Keyboard (No Exception)        | All page functionality is operable using a keyboard (with no exceptions).         | Does Not<br>Support   | N/A            |   |
| 2.2.3 – No Timing                      | With the exception of real-time events, no content requires timed interaction.    | Supports              | N/A            |   |
| 2.2.4 – Interruptions                  | Interruptions can be postponed, suppressed, or configured.                        | Not Applicable        | N/A            |   |
| 2.2.5 – Re-authenticating              | User data is saved when re-authenticating.  | Supports              | N/A            |   |
| 2.2.6 – Timeouts                       | Users are warned when extended inactivity could cause data loss.                  | Partially<br>Supports | N/A            | There is no timeout in Archive Manager application only in ArchiveWeb |
| 2.3.2 – Three Flashes                  | No content flashes more than three times per second.                              | Supports              | N/A            |   |
| 2.3.3 – Animation from Interactions    | If an animation is triggered by a user interaction, users can stop the animation. | Supports              | N/A            |   |
| 2.4.8 – Location                       | Users can orient themselves within a set of pages.                                | Supports              | N/A            |   |
| 2.4.9 – Link Purpose (Link Only)       | Every link's purpose is clear from its text.                                      | Does Not<br>Support   | N/A            |   |
| 2.4.10 – Section Headings              | Content is broken up by section headings.   | Not Applicable        | N/A            |   |
| 2.4.12 – Focus Not Obscured (Enhanced) | When an actionable element receives focus, the entire component is visible.       | Supports              | N/A            |   |



| Criterion                           | Description  | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks                      |
|-------------------------------------|--|-----------------------|----------------|------------------------------|
| 2.4.13 – Focus Appearance           | Focus indicators have sufficient color contrast and are sized to be clearly visible. | Partially<br>Supports | N/A            |                              |
| 2.5.5 – Target Size                 | The size of the target for pointer inputs is at least 44 x 44 CSS pixels.            | Does Not<br>Support   | N/A            |                              |
| 2.5.6 – Concurrent Input  Mechanism | Input is not restricted to a specific modality (like keyboard only or touch only).   | Partially<br>Supports | N/A            | Supported only in ArchiveWeb |



| Criterion                                    | Description  | Conformance<br>Level  | ADTC<br>(Q/YY) | Remarks                       |
|--|--|-----------------------|----------------|-------------------------------|
| 3.1.3 – Unusual Words                        | Words or phrases that are ambiguous or unfamiliar are defined.   | Does Not<br>Support   | N/A            |                               |
| 3.1.4 – Abbreviations                        | Abbreviations are explained or offered in expanded form close by.  | Does Not<br>Support   | N/A            |                               |
| 3.1.5 – Reading Level                        | Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.                       | Does Not<br>Support   | N/A            |                               |
| 3.1.6 – Pronunciation                        | Words that are hard to pronounce are clarified nearby.   | Does Not<br>Support   | N/A            |                               |
| 3.2.5 – Change on Request                    | Content on the page doesn't change unless users initiate it.   | Supports              | N/A            |                               |
| 3.3.5 – Hel <u>p</u>                         | Contextual instructions or cues are provided to help users complete and submit forms.  | Partially<br>Supports | N/A            |                               |
| 3.3.6 – Error Prevention (All)               | For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.  | Does Not<br>Support   | N/A            |                               |
| 3.3.9 – Accessible Authentication (Enhanced) | When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test. | Partially<br>Supports | N/A            | Supported only for ArchiveWeb |